

DhsComplaintDocument	2012-10-16 12:56	Create	Document 1	Exhibit 22bbb.JPG	88204	(b)(6)	User Change
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DhsComplaintDocument	2012-10-16 12:58	Create	Document 5	Exhibit 22h.JPG	88206		User Change
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	12:58					(b)(6)	Change
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	2012-						

DhsComplaintDocument	10-16-13:00	Create	Foreign Language	No.	88208	(b)(6)	User Change
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				This complaint was made on behalf of her tenants (b)(6)			

DhsComplaintPartiesInvolved	2011-06-16 16:51	Create	Comments	(b)(6)	21760	(b)(6)	User Change
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DhsComplaintPartiesInvolved	2011-06-16	Create	First Name	(b)(6)	21761		User

	17:00					(b)(6)	Change
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DhsComplaintPartiesInvolved	2011-06-16 17:08	Create	First Name	(b)(6)	21763		User Change
	2011-						

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DhsComplaintPartiesInvolved	2011- 06-16 17:09	Create	First Name	(b)(6)	21764		User Change
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	17:12					(b)(6)	Change
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DhsComplaintPartiesInvolved	2011-06-16 17:14	Create	First Name	(b)(6)	21769		User Change
DhsComplaintPartiesInvolved	2011-06-16 17:14	Create	Address Line 1	(b)(6)	21769		User Change

From: (b)(6)
To: CRCL
Subject: FW: ICE Agent Misconduct - Nashville Fugitive Operations Team
Date: Monday, May 23, 2011 4:45:56 PM
Attachments: (b)(6) Declaration 5-20-11.pdf
(b)(6) Declaration 5-19-11.pdf
(b)(6) Signed Declaration 5-19-11.pdf

New complaint.

(b)(6)
Senior Policy Advisor
DHS Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security Headquarters
Washington, DC
202-357 (b)(6)
(b)(6) @dhs.gov

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From: (b)(6)
Sent: Monday, May 23, 2011 4:36 PM
To: (b)(6)
Subject: Fwd: ICE Agent Misconduct - Nashville Fugitive Operations Team

(b)(6) greetings! (b)(6) cc:ed was an excellent law student intern when I was at Holland & Knight LLP. He brought to my attention this DHS enforcement complaint he submitted to your office. It appears compelling and thus I hope your great people can investigate it. Best,

(b)(6)

----- Forwarded message -----

From: (b)(6)
Date: Fri, May 20, 2011 at 5:12 PM
Subject: ICE Agent Misconduct - Nashville Fugitive Operations Team
To: (b)(6)
Cc: (b)(6)

(b)(6)

Please see the three attached declarations.

The 'red flag' quotes:

(b)(6) Decl. ¶¶ 7-11

o ICE agent says “If it were up to me, he’d be tagged and bagged and on a plane out of here tonight”

(b)(6) Decl. ¶¶ 4-5

o ICE agent tells client that his former immigration lawyer, (b)(6) turned him in.

o ICE agent, in response to client asking why he was being arrested, says “What the fuck are you doing in my country?”

(b)(6) Decl. ¶ 9; ¶¶ 12-18

o ICE agent tells client’s wife, after client was arrested, “I don’t care what happens to your husband, so long as he leaves the country. It could be on a plane or in a body bag. It doesn’t matter to me.”

o ICE agent tells client’s wife that ICE works with her former immigration attorney, and it was this attorney – (b)(6) – who told ICE where to find the client.

Some necessary context:

(b)(6) is pursuing multiple civil rights and FOIA suits against ICE agents on the Nashville Fugitive Operations Team, and he has previously sued ICE agents in the Office of Investigations. His clients have filed complaints w/ CRCL previously. (b)(6) is the only attorney in Tennessee pursuing these sorts of civil claims.

Needless to say, this harassment was incredibly disturbing to the family, who actually believed the ICE agent.

Moreover, such statements would be devastating to (b)(6) ability to represent these clients, were ICE agents allowed to make them with impunity. We see this as a direct retaliation for the current civil rights litigation and motions to suppress & terminate.

Just as disconcerting from a civil rights and professional responsibility perspective, the ICE agent’s statement about “tagged and bagged” and (b)(6) leaving “in a body bag” are as disturbing as they are sadistic. I cannot imagine any legitimate law enforcement purpose for making these statements. Statements like these suggest possible deeper psychological problems that may counsel against allowing this person to run around, armed, arresting people in the hinterlands.

(b)(6)
Law Clerk
Law Office of (b)(6)
(b)(6)

Nashville, TN 37217

(b)(6)

NOT LICENSED TO PRACTICE LAW IN ANY STATE

This email may contain PRIVILEGED and CONFIDENTIAL information and is intended only for the use of the specific individual(s) to which it is addressed. If you are not an intended recipient of this email, you are hereby notified that any unauthorized use, dissemination or copying of this email or the information contained in it or attached to it is strictly prohibited. If you have received this email in error, please delete it and immediately notify the person named above by reply mail. Thank you.

(b)(6)

The Law Office of

(b)(6)

(b)(6)

Takoma Park, MD 20912

Cell

(b)(6)

Office

Fax

Email

Web

CONFIDENTIALITY STRICTLY ENFORCED

(b)(6)

The Law Office of

(b)(6)

(b)(6)

Takoma Park, MD 20912

Cell

(b)(6)

Office

Fax

Email

Web

CONFIDENTIALITY STRICTLY ENFORCED

DECLARATION OF (b)(6)

I, (b)(6) voluntarily make the following Declaration subject to the laws of perjury in accordance with 28 U.S.C. §1746:

1. My true name is (b)(6) I am an adult, of sound mind and body. I am in all respects qualified to make the statements herein. Except where otherwise indicated, these statements are based on personal knowledge.

2. I reside (b)(6) in Lawrenceburg, Tennessee, 38464.

3. On the afternoon of Thursday, May 12, 2011, I arrived at the home of my sister, (b)(6). Her address is (b)(6) Lawrenceburg, TN 38464.

4. I walked inside (b)(6) home and into the kitchen, where I found my sister crying. Her two daughters, ages 7 and 10, were crying as well.

5. There was a short man in the kitchen with my sister. I later learned he was an agent of United States Immigration and Customs Enforcement.

6. I asked my sister what happened. She told me ICE had arrested (b)(6) husband.

7. I asked my sister if the neighbors turned (b)(6) in. Through her tears, she said told me, "The [expletive] lawyer we hired years ago, he turned him in. Whoever he can't get legal, he turns them in to ICE and ICE comes and picks them up."

8. The immigration lawyer my sister and brother-in-law hired years ago was (b)(6) (b)(6)

9. As my sister was saying this, I looked at the ICE agent. He looked straight into my eyes. He did not contradict anything (b)(6) said, or indicate that she was mistaken in any way.

10. Then I asked – pleaded with – the ICE agent, "Is there nothing you can do? He's a good man. He pays his taxes. He's got two children!"

11. The ICE agent replied, "If it were up to me, he'd be tagged and bagged and on a plane out of here tonight."

12. I later learned that the phrase "tagged and bagged" is frequently used by military and law enforcement personnel. It refers to the process of putting a toe-tag on a dead body and then placing the corpse into a body bag.

13. When he said this, my sister flew into a rage and I had to restrain her. She screamed at the ICE agent to get the [expletive] out of her house. Two other law

(b)(6)

enforcement agents who were searching (b)(6) bedroom came into the kitchen. One of them – the shorter one who I later learned was a supervisor – told us that the ICE agent was a federal officer and part of their team, and he wasn't going anywhere.

14. Then the same supervisor threatened (b)(6). He said he would call DHS to come pick up her children and take them away. (b)(6) calmed down immediately because although she had just lost her husband, she did not want to do anything to risk losing her children.

15. I was absolutely shocked and appalled at the outrageous, cruel, and hateful conduct of the ICE agent.

16. I was equally upset with (b)(6) former attorney, (b)(6) for turning (b)(6) in to ICE.

17. I only learned that this was untrue when I spoke with (b)(6) office directly on Friday, May 20, 2011.

18. I could identify the two shorter enforcement officials (the ICE agent and the supervisor) who were in (b)(6) house if I were shown a photograph of them.

(b)(6)

Date: 5-20-2011

DECLARATION OF

(b)(6)

I, (b)(6) voluntarily make the following Declaration subject to the laws of perjury in accordance with 28 U.S.C. §1746:

1. My true name is (b)(6) I am an adult, of sound mind and body. I am in all respects qualified to make the statements herein. I am proficient in English and Spanish. Except where otherwise indicated, these statements are based on personal knowledge.

2. On Thursday, May 12, 2011, I was arrested in Lawrenceburg, Tennessee.

3. One of the men who arrested me indicated that he is an agent of Immigration and Customs Enforcement.

4. This agent told me that my former immigration lawyer, (b)(6) of Nashville, Tennessee, turned me in to ICE.

(b)(6)

Date: 5/19/2011

Declaration of

(b)(6)

I, (b)(6) voluntarily make the following Declaration subject to the laws of perjury in accordance with 28 USC § 1746

(continued from prior page)

5. When I asked him, ^(the COE agent) why I was being arrested, he answered "what the fuck are you doing in my country?"
~~Well,~~ "You remember that you were (b)(6)
Well, he's the one that turned you in."

(b)(6)

Date 2/1/20

DECLARATION OF (b)(6)

I, (b)(6) voluntarily make the following Declaration subject to the laws of perjury in accordance with 28 U.S.C. §1746:

1. My true name is (b)(6) I am an adult, of sound mind and body. I am in all respects qualified to make the statements herein. Except where otherwise indicated, the following statements are based on personal knowledge.

2. I reside at (b)(6) in Lawrenceburg, Tennessee, 38464.

3. On Thursday, May 12, 2011, (b)(6),(b)(7)(C) of the Tennessee 22nd Judicial Circuit Drug Task Force and an Agent of U.S. Immigration and Customs Enforcement ("ICE") arrested my husband at the North End Market on Mahr Avenue in Lawrenceburg.

4. Beginning at 4:27 p.m. on Thursday May 12, a total of three male law enforcement officers came up my driveway and eventually entered my home (b)(6) (b)(6)

5. The first agent indicated he was (b)(6),(b)(7)(C) supervisor. (b)(6),(b)(7)(C) (b)(6),(b)(7)(C) This agent said to me, "ICE has your husband in custody."

6. The second agent drove our family's 2009 Nissan Versa into our driveway. My husband had been driving it before he was arrested. This agent (b)(6),(b)(7)(C) (b)(6),(b)(7)(C)

7. (b)(6),(b)(7)(C) (b)(6),(b)(7)(C) He was an ICE agent.

8. (b)(6),(b)(7)(C) supervisor told me my husband had been arrested and asked my permission to search the house for drugs. When I attempted to ask questions, he stated that the officers had "two grandchildren's graduations to attend, so [they had] to make it quick." They refused to answer any of my questions about why my home needed to be searched.

9. During the search, I was trying to find out what would happen to my husband. The ICE agent responded to me, "I don't care what happens to your husband, so long as he leaves the country. It could be on a plane or in a body bag. It doesn't matter to me."

10. The tall, large-bellied male officer with the goatee was standing within earshot when the ICE agent said this.

11. When the ICE agent said this, I instantly became angry and distraught. I was crying and shaking because I worried for my husband's safety, and for the future of our

two U.S. citizen children, who are 7 and 10 years old, and who were crying and screaming throughout the search of my home.

12. The ICE agent also told me, "I work with (b)(6)"

13. (b)(6) was my husband's immigration attorney for a period of time, but we ended our engagement in 2007.

14. I felt betrayed and enraged at (b)(6) for sharing my husband's privileged and confidential information with ICE.

15. The ICE agent told me, (b)(6) is who told me where I could find your husband."

16. Moments later, my sister, (b)(6) entered my kitchen, where I was standing when the ICE agent said this.

17. I repeated the ICE agent's words back to him, "You're saying (b)(6) told you where my husband is?"

18. The agent nodded his head, indicating "yes."

19. The ICE agent also said, "If it weren't for your husband's drug charge, he'd be on his way back to Nashville with me."

20. My husband remained in the Lawrence County Jail until Tuesday, May 17, when he pleaded guilty to Simple Possession of marijuana.

21. On Wednesday, May 18, he was transferred by ICE to the Davidson County Jail.

22. On Thursday, May 19, I visited (b)(6) office in person to demand an explanation for why he would work together with ICE to turn in my husband.

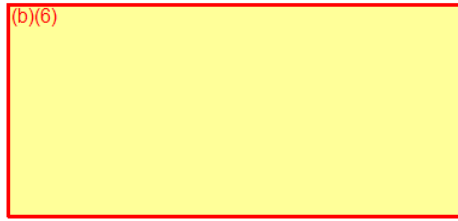
23. (b)(6) and his staff informed me that neither he nor any member of his staff had communicated with ICE regarding me, my husband, or our whereabouts.

24. He and his staff explained that his office is presently suing members of the Nashville ICE Fugitive Operations Team for violations of his clients' civil rights.

25. On Thursday, May 19, I visited my husband in the Davidson County Jail in downtown Nashville. He told me that one of the ICE agents told him after he was arrested that it was his immigration lawyer – (b)(6) who turned him in to ICE.

26. I believe I can identify the ICE agent who entered my home and intentionally tormented and traumatized me.

(b)(6)



Date: 5-19-11

From: (b)(6)
To: [Liberties, Civil](#)
Date: Wednesday, May 25, 2011 9:27:37 AM
Attachments: [DHS CRCL Complaint.pdf](#)

Please see attachment

(b)(6)

Receptionist

Law Offices of (b)(6)

(b)(6)

Nashville, TN 37217

(b)(6)

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IMMIGRATION LAW OFFICES OF

(b)(6)

Nashville, TN 37217

(b)(6)

Via e-mail to civil.liberties@dhs.gov

Via Facsimile to (b)(6)

Via certified mail

May 24, 2011

Margo Schlanger
Officer for Civil Rights and Civil Liberties
Department of Homeland Security
Office for Civil Rights and Civil Liberties
Review and Compliance
245 Murray Lane, SW
Building 410, Mail Stop #0190
Washington, DC 20528

**Re: Gross Misconduct of ICE Nashville
Fugitive Operations Team Agent**

Dear Officer Schlanger:

This letter constitutes a formal complaint and immediate request for investigation by your office into the conduct of an ICE Fugitive Operations Team agent based in Nashville, Tennessee who has engaged in egregious abuse and misconduct.

On May 12, 2011, the agent, working together with local authorities, arrested (b)(6) in Lawrenceburg, Tennessee. (b)(6) and his wife are former clients of mine.

The ICE agent's egregious misconduct during and after this arrest took two primary forms. First, the agent intentionally and maliciously lied to (b)(6) and his wife by claiming that I (their former immigration attorney) "work with" ICE. He also claimed that I "turned (b)(6) in" to ICE. Second, the agent intentionally tormented (b)(6) family by referring to (b)(6) leaving the United States "in a body bag."

I attach three supporting declarations. All were made under penalty of perjury. All are from witnesses who heard the statements and witnessed the agent's conduct. I am happy to make each of those witnesses available if necessary to corroborate the allegations in their sworn declarations.

A. "He's the one that turned you in."

Few things could be more detrimental to an attorney's representation of his clients than a law enforcement official insinuating the attorney has betrayed the clients' trust. This is precisely what the ICE agent did in this case. See Declaration of (b)(6) ¶ 5 ("You remember that you hired (b)(6). Well, he's the one that turned you in."). See also Declaration of (b)(6) ¶ 12 ("I work with (b)(6)"); *id.*, ¶ 15 ((b)(6) is who told me where I could find your husband."). See also Declaration of (b)(6) ¶¶ 7-9.

These statements – which the agent made repeatedly and in front of multiple witnesses – constitute slander per se. Worse still, they represent an attempt to retaliate against me personally and professionally for vigorously representing clients in both federal immigration court and in active civil rights litigation against ICE and specific Fugitive Operations Team agents currently pending in the Middle District of Tennessee. See e.g., *Tapia-Tovar v. Epley*, No. 3:11-cv-00102 (M.D. Tenn.); see also *Ozment v. United States Immigration and Customs Enforcement*, No. 3:11-cv-00429 (M.D. Tenn.). In the context of these and other anticipated civil rights cases of which the Nashville Fugitive Operations Team is well-aware, such statements border on obstruction of justice and may constitute willful violations of 42 U.S.C. § 1981(a).

In sum, the agent's willful misrepresentations seem aimed at undermining trust in me among my current, former, and prospective clients. These actions threaten both my livelihood and my First Amendment and due process rights to advise these clients. This egregious misconduct also threatens my clients' due process rights to competent and effective counsel.

B. "If it were up to me, he'd be tagged and bagged and on a plane out of here tonight."

Second, the agent sadistically and repeatedly tormented (b)(6) loved ones by referring to his leaving the United States "in a body bag" and, in a separate instance, after being "tagged and bagged." See Decl. of (b)(6) ¶ 9 ("I don't care what happens to your husband, so long as he leaves the country. It could be on a plane or in a body bag. It doesn't matter to me."). See also Decl. of (b)(6) ¶¶ 11-12 ("If it were up to me, he'd be tagged and bagged and on a plane out of here tonight.").

There can be no legitimate justification for a federal law enforcement officer to engage in such mean-spirited verbal abuse. Given his macabre statements, I am concerned that this agent may be mentally unstable and a danger to himself, his fellow officers, and the public at large.

In addition, the agent's response to (b)(6) perfectly legitimate question – "Why did you arrest me?" – was consistent with his other vitriolic remarks: "What the fuck are you doing in my country?" See Decl. of (b)(6) ¶ 5.

In light of the evidence above, I request an immediate investigation of this agent and his supervision.

Thank you for your assistance and your prompt attention to this matter.

Sincerely,

(b)(6)

Immigration Law Offices of

(b)(6)

(b)(6)

Nashville, TN 37217

(b)(6)

Cc: DHS Office of the Inspector General
DHS Office of Professional Responsibility
Mark Wildasin, Assistant United States Attorney, Middle District of Tennessee
The Honorable Jim Cooper, U.S. Representative for the Fifth District of Tennessee
The Honorable Zoe Lofgren, Ranking Member, House Judiciary Subcommittee on Immigration Policy and Enforcement



Homeland
Security

July 28, 2011.

(b)(6)
Immigration Law Offices of (b)(6)
(b)(6)
Nashville, TN 37217

Re: Contact-DHS-11-0801, (b)(6)

Dear (b)(6)

The Office for Civil Rights and Civil Liberties (CRCL) received information from you on June 3, 2011, concerning the actions of the U.S. Immigration and Customs Enforcement (ICE) Fugitive Operations Team based in Nashville, Tennessee, during the apprehension of (b)(6)
(b)(6)

Thank you for bringing this incident to our attention. After reviewing the information you provided, we have recorded it so that we can track incidents of this type and in this area looking for patterns of violations of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion by employees and officials of the Department of Homeland Security (DHS). We also forwarded the information to officials at ICE through the DHS Joint Intake Center (JIC) so they can take whatever action they deem appropriate in investigating this specific incident. If we need additional information in the future, we will contact you. You may also contact the JIC by sending correspondence to:

U.S. Department of Homeland Security
Joint Intake Center
P.O. Box 14475
1200 Pennsylvania Avenue, NW
Washington, DC 20044

Email: Joint.Intake@dhs.gov

If you have additional information or allegations regarding inappropriate treatment by DHS officials, please do not hesitate to contact CRCL. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties.

Sincerely,



Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Copy to:

(b)(6)

The Law Office of

(b)(6)

(b)(6)

Takoma Park, MD. 20912



Homeland
Security

July 28, 2011

MEMORANDUM FOR: U.S. Department of Homeland Security
Joint Intake Center
Joint.Intake@dhs.gov

FROM: U.S. Department of Homeland Security
Office for Civil Rights and Civil Liberties

SUBJECT: Contact-DHS-11-0801

(b)(6) on behalf of
(b)(6)

On June 3, 2011, CRCL received the attached information from (b)(6) on behalf of (b)(6). The information alleges possible violations of civil right or civil liberties by employees or officials of U.S. Immigrations and Customs Enforcement (ICE), as well as possible violations of Other ICE rules and procedures.

CRCL has decided not to open an investigation of this incident at this time. However, we are forwarding the information to ICE for whatever administrative action or inquiry it considers appropriate. ICE does not need to inform CRCL of any action it takes. Please note, however, that if CRCL receives additional information regarding incidents of this type or at this location that suggest a pattern of violations of civil rights or civil liberties, we may open an investigation at a later date.

If you have any questions, please do not hesitate to contact CRCL.

Copies to:

(b)(6),(b)(7)(C)
Regional Operations Manager, Investigative
Support Unit
Office of Professional Responsibility
U.S. Immigration and Customs Enforcement
(b)(6),(b)(7)(C)@dhs.gov

(b)(6),(b)(7)(C)
Office of Professional Responsibility
U.S. Immigration and Customs Enforcement
(b)(6),(b)(7)(C)@dhs.gov

Enclosures

Protected by Attorney-Client and Deliberative Process Privileges

DHS/TSA Civil Rights

DHS Complaint History Listing

DHS Matters: Contact-DHS-11-0801 11-08-ICE-0268

(b)(6)

Data Object	Date	Event	Field	New Value	Tracking Id	User	Reason
DhsComplaint	2011-06-02 17:47	Update	Summary	On May 23, 2011, CRCL received email correspondence from (b)(6) which he originally received from (b)(6) of Law Office of (b)(6) on behalf of (b)(6) and his family who allege that on May 12, 2011 at Mr.	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 17:47	Update	Executive Summary	On May 23, 2011, CRCL received email correspondence from (b)(6) which he originally received from (b)(6) of Law Office of (b)(6) on behalf of (b)(6) and his family who allege that on May 12, 2011 at Mr.	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 16:12	Create	Component Referenced	ICE	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 16:12	Create	Summary	On May 23, 2011, CRCL received email correspondence from (b)(6) which he originally received from (b)(6) of Law Office of (b)(6) on behalf of (b)(6) and his family who allege that on May 12, 2011 at Mr.	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 16:12	Create	Executive Summary	On May 23, 2011, CRCL received email correspondence from (b)(6) which he originally received from (b)(6) of Law Office of (b)(6) on behalf of (b)(6) and his family who allege that on May 12, 2011 at Mr.	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 16:12	Create	Allegation	(CR/CL) Civil Rights/Civil Liberty	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 16:12	Create	Days to Process	10	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 16:12	Create	Date to CRCL	05/23/2011	7573	(b)(6)	User Change
DhsComplaint	2011-06-02 16:12	Create	Date to DHS	05/23/2011	7573	(b)(6)	User Change
DhsComplaint	2011-06-02	Create	Date on Correspondence	05/23/2011	7573	(b)(6)	User Change

	16:12					(b)(6)	
DhsComplaint	2011-06-02 16:12	Create	Sender Type	NGO/Organization	7573		User Change
DhsComplaint	2011-06-02 16:12	Create	Method of Receipt	Email	7573		User Change
DhsComplaint	2011-06-02 16:12	Create	Entry Date	06/02/2011	7573		User Change
DhsComplaintAction	2011-07-29 16:03	Create	Internal Summary	Summary to be added later.	105644		User Change
DhsComplaintAction	2011-07-29 16:03	Create	Action Date	07/29/2011	105644		User Change
DhsComplaintAction	2011-07-29 16:03	Create	Reporting Summary	Summary to be added later	105644		User Change
DhsComplaintAction	2011-07-29 16:03	Create	Action	Closed - Short Form/No Further Action	105644		User Change
DhsComplaintAction	2011-07-29 16:02	Create	Action Date	07/29/2011	105643		User Change
DhsComplaintAction	2011-07-29 16:02	Create	Action	Short Form	105643		User Change
DhsComplaintAction	2011-07-29 16:01	Create	Action Date	07/29/2011	105642		User Change
DhsComplaintAction	2011-07-29 16:01	Create	Primary Assignment	(b)(6)	105642		User Change
DhsComplaintAction	2011-07-29 16:01	Create	Action	Back from Officer	105642		User Change
DhsComplaintAction	2011-07-29 15:59	Create	Action Date	07/29/2011	105641		User Change
DhsComplaintAction	2011-07-29 15:59	Create	Action	Open a Complaint	105641		User Change
	2011-						

DhsComplaintAction	08-29 17:35	Update	Document	CRCL Close Letter: Contact-DHS-11-0801.pdf	105644	(b)(6)	User Change
DhsComplaintAction	2011-08-29 17:35	Update	Internal Summary	Inappropriate Comments by ICE Agents During Apprehension in Nashville: CRCL received a complaint on May 23, 2011, from (b)(6) regarding the actions of the ICE Fugitive Operations Team in Nashville, Tennessee, during the apprehension of his	105644		User Change
DhsComplaintAction	2011-08-29 17:35	Update	Reporting Summary	Inappropriate Comments by ICE Agents During Apprehension in Nashville: CRCL received a complaint on May 23, 2011, from an attorney regarding the actions of the ICE Fugitive Operations Team in Nashville, Tennessee, during the apprehension of his client.	105644		User Change
DhsComplaintDocument	2011-08-01 16:07	Update	Document 2	CRCL Close Letter and Memo Contact-DHS-11-0801.pdf	84660		User Change
DhsComplaintDocument	2011-06-02 16:19	Create	Foreign Language	No	84072		User Change
DhsComplaintDocument	2011-06-02 16:19	Create	Document Type	Incoming Letter	84072		User Change
DhsComplaintDocument	2011-06-02 16:19	Create	Document 1	5.23.2011 (b)(6).pdf	84072		User Change
DhsComplaintDocument	2011-06-02 16:19	Create	Dateentered	06/02/2011	84072		User Change
DhsComplaintDocument	2011-07-28 17:54	Create	Foreign Language	No	84660		User Change
DhsComplaintDocument	2011-07-28 17:54	Create	Document 1	CRCL Close Letter: Contact-DHS-11-0801.pdf	84660		User Change
DhsComplaintDocument	2011-07-28 17:54	Create	Document Type	Closed Letter	84660		User Change
DhsComplaintDocument	2011-07-28 17:54	Create	Dateentered	07/28/2011	84660		User Change
DhsComplaintDocument	2011-06-06 09:48	Create	Document Type	Incoming Letter	84098		User Change
DhsComplaintDocument	2011-06-06	Create	Comments	Copy of correspondence CRCL received by email and fax	84098		User Change

	09:48					(b)(6)	
DhsComplaintDocument	2011-06-06 09:48	Create	Dateentered	06/06/2011	84098		User Change
DhsComplaintDocument	2011-06-06 09:48	Create	Foreign Language	No	84098		User Change
DhsComplaintDocument	2011-06-06 09:48	Create	Document 1	6 3 2011 (b)(6) pdf	84098		User Change
DhsComplaintDocument	2011-06-02 17:13	Update	Document 2	5 25 2011 (b)(6) letter from (b)(6) Law Office.pdf	84072		User Change
DhsComplaintIssue	2011-10-20 14:23	Update	Situation	DHS law enforcement activity	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	Primary Issue	Yes	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	Ongoing	No	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	City	Lawrenceburg	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	Redirect to Subject	No	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	Incident Location Type	Residence	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	State	Tennessee - TN	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	(b)(5)	(b)(5)	12909		User Change
DhsComplaintIssue	2011-06-02 16:36	Create	Incident Date	05/12/2011	12909		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:33	Create	First Name	(b)(6)	21665		User Change
	2011-						

DhsComplaintPartiesInvolved	06-02 16:33	Create	Phone	(b)(6)	21665	(b)(6)	User Change
DhsComplaintPartiesInvolved	2011-06-02 16:33	Create	Alt Phone	(b)(6)	21665		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:33	Create	Email	(b)(6)	21665		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:33	Create	Contact Type	Source	21665		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:33	Create	Prefix	Mr	21665		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:33	Create	Last Name	(b)(6)	21665		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	First Name	(b)(6)	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	City	Lawrenceburg	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	State	Tennessee - TN	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	Contact Type	Witness	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	Address Line 1	(b)(6)	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	Middle Name	(b)(6)	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	Prefix	Mrs	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	Zip Code	38464	21664		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:31	Create	Last Name	(b)(6)	21664		User Change

DhsComplaintPartiesInvolved	2011-06-02 16:28	Create	First Name	(b)(6)	21663	(b)(6)	User Change
DhsComplaintPartiesInvolved	2011-06-02 16:28	Create	Contact Type	Witness	21663		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:28	Create	Prefix	Mrs.	21663		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:28	Create	Last Name	(b)(6)	21663		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:26	Create	First Name	(b)(6)	21662		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:26	Create	Contact Type	On Behalf Of	21662		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:26	Create	Middle Name	(b)(6)	21662		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:26	Create	Prefix	Mr.	21662		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:26	Create	Last Name	(b)(6)	21662		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:23	Create	First Name	(b)(6)	21661		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:23	Create	Phone	(b)(6)	21661		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:23	Create	Email	(b)(6)	21661		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:23	Create	Contact Type	Sender	21661		User Change
DhsComplaintPartiesInvolved	2011-06-02 16:23	Create	Prefix	Mr.	21661		User Change
DhsComplaintPartiesInvolved	2011-06-02	Create	Last Name	(b)(6)	21661		User

	16:23						Change
--	-------	--	--	--	--	--	--------

From: (b)(6)
To:
Cc:
Subject: RE: CRCL Complaint Number 11-10-ICE-0287
Date: Thursday, August 25, 2011 11:06:01 AM

Office of Inspector General

U.S. Department of Homeland Security



**Homeland
Security**

The below information has been reviewed and is returned for whatever administrative action or inquiry you consider appropriate. Should any administrative or personnel action result from your response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.

From: (b)(6)
Sent: Tuesday, August 23, 2011 12:53 PM
To: (b)(6)
Cc:
Subject: CRCL Complaint Number 11-10-ICE-0287

(b)(6)

Summary of new complaint for your review:

On July 18, 2011, CRCL received an Exec Sec tasker (WF#915306) in regards to correspondence dated July 13, 2011 sent to Secretary Janet Napolitano, from (b)(6) of United Automobile, Aerospace & Agricultural Implement Workers of America (UAW), alleging incidents of profiling and conditions of detention in the Detroit, Michigan area involving ICE and CBP.

(b)(6) of UAW on behalf of (b)(6) alleges that one morning in January 2011 in her own home in (b)(6) Pontiac, Michigan, ICE agents burst through her door, held up what they claimed was a warrant that (b)(6) could not verify what the document said, then demanded to know the whereabouts of (b)(6). (b)(6) stated that she (b)(6) did not live with her, then the agents handcuffed (b)(6) stating that she was an "illegal", which (b)(6) (b)(6) protested. Finally, after 20 minutes of arguing, (b)(6) was able to direct the agents to her passport, verifying that she is a US citizen, subsequently, ICE departed warning that they would be back for (b)(6).

(b)(6) of UAW on behalf of (b)(6) alleging that on the afternoon of February 12, 2011, a Cincinnati family was at home when they heard a soft knock on the door, then ICE Immigration Agents burst in without a warrant. Allegedly, Ice only showed the family a picture of an unfamiliar Latino man,

then without provocation shoved (b)(6) husband against the wall so hard that he broke through the drywall.

(b)(6) of UAW on behalf of (b)(6) alleging that on April 7, 2011 in Wixom, Michigan, ICE detained (b)(6) outside his home, and although (b)(6) did not give ICE consent to enter his house, they did so anyway, refused to show a search warrant to (b)(6) (b)(6) a US citizen who was inside the home and subsequently interrogated by ICE about his immigration status.

Thank you.

(b)(6)

Program Analyst
Compliance Branch
Office for Civil Rights & Civil Liberties
Department of Homeland Security

From: (b)(6)
To: CRCL; (b)(6),(b)(7)(C)
Subject: FW: UAW letter alleging CR violations
Date: Thursday, July 21, 2011 4:35:47 PM
Attachments: 11-3201 (b)(6) 07.13.11.pdf

As discussed

From: (b)(6),(b)(7)(C)
Sent: Tuesday, July 19, 2011 4:11 PM
To: (b)(6),(b)(7)(C)
Subject: FW: UAW letter alleging CR violations

(b)(6),(b)(7)(C) Special Agent
CBP Internal Affairs
Investigative Operations Division
202- (b)(6),(b)(7)(C)

From: Blumberg, Jeffrey [mailto:(b)(6)@dhs.gov]
Sent: Tuesday, July 19, 2011 4:04 PM
To: (b)(6); (b)(6),(b)(7)(C)
Subject: FW: UAW letter alleging CR violations

FYI

From: Schlanger, Margo
Sent: Monday, July 18, 2011 12:16 PM
To: Blumberg, Jeffrey; Kessler, Tamara
Subject: FW: UAW letter alleging CR violations

FYI.. Let's discuss tomorrow.

Margo Schlanger
Officer for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
202-357- (b)(6)
(b)(6)@dhs.gov
<http://www.dhs.gov/crcl>





Solidarity House

8000 EAST JEFFERSON AVE.
DETROIT, MICHIGAN 48214
PHONE (313) 926-5000
FAX (313) 823-6016

INTERNATIONAL UNION, UNITED AUTOMOBILE, AEROSPACE & AGRICULTURAL IMPLEMENT WORKERS OF AMERICA – UAW

(b)(6)

PRESIDENT

(b)(6)

SECRETARY-TREASURER

VICE-PRESIDENTS:

(b)(6)

July 13, 2011

Secretary Janet Napolitano
U. S. Department of Homeland Security
Washington, DC 20528

Dear Secretary Napolitano:

It was great meeting with you back on April 27, 2011. We greatly appreciate your passion and support of immigrant civil rights.

As you are aware, we have been attempting to confront numerous issues relating to the operations of Department of Homeland Security in the Detroit area. We have documented many abuses by Immigrations and Customs Enforcement (ICE) and Customs and Border Protection (CBP) Detroit offices, which have jurisdiction over both Michigan and Ohio. Though the abuse is generally worse in and around Detroit, we have received reports of serious problems throughout this jurisdiction.

Below are highlights from the latest cases we have gathered, and they demonstrate a worrisome pattern. The management of these offices seem unwilling or unable to control the actions of their field officers, leading to a pattern of infringement on 4th Amendment rights and internal civil rights policies.

We were certainly encouraged by the personal attention of ICE Director Morton to these problems, particularly the ICE enforcement actions at Hope of Detroit Academy. However, despite the promise of a 30-day review, it has been nearly three months since our meeting. In fact, Congressmen Conyers and Clarke had to intervene personally, leading public hearings and demonstrations in Detroit last week, before Director Morton's office contacted us to schedule a briefing on the report. Yet, some victims still remain to be interviewed by ICE OPR. We anxiously await the results of the investigation, and hope that it will lead to the accountability our community requires.

In the meantime, we have documented a dramatic increase in profiling and abuse by CBP. Startlingly, CBP seems to be targeting a local social service agency (Latino Family Services) for enforcement actions. Though CBP lacks the "sensitive community locations" policy of ICE, surely this is beyond the pale. Additionally, our partner organization, the Council on American Islamic Relations – Michigan, has documented a widespread pattern of profiling and harassment of Muslims at the Detroit/Windsor crossing.

These issues have contributed to an atmosphere of fear and intimidation in Metro-Detroit. Trust between immigrant communities and law enforcement is breaking down. This is particularly worrisome in a time when community cooperation is so important to our national security. The latest cases are as follows:

Non Responsive

Non Responsive

ICE Abuse Cases

Non Responsive

Pontiac, MI: US Citizen Handcuffed, Detained in Own Home

One morning In January 2011, at her home in Walton Manor Trailer Park, (b)(6) heard a knock on her door and opened it. ICE agents burst through the door, and held what they claimed was a warrant in her face.

She was unable to verify what the document said. Agents demanded to know the whereabouts of (b)(6) and (b)(6) told them that he did not live with her.

Agents then handcuffed (b)(6) demanded to know why she was being handcuffed, and agents responded, "Because you're illegal." (b)(6) protested that she was a US Citizen. The agents laughed and refused to believe her. She argued with the agents for 20 minutes until she was able to direct them to her passport. After the agents scanned the passport, (b)(6) was released and the agents departed, warning that they would be back for (b)(6)

Non Responsive

Cincinnati, OH: Immigrant Shoved Through Wall

On the afternoon of February 12, 2011, a Cincinnati family was at home when they heard what the mother, (b)(6) described as a "soft, childlike knock on the door." When they answered the door, immigration agents burst in, and proceeded to search the apartment aggressively. They did not show the family a warrant, but did show a picture of an unfamiliar Latino man. The agents man-handled (b)(6) husband without provocation, and shoved the man against the wall so hard that he broke through the drywall. The Detroit ICE office has jurisdiction over Ohio.

Detroit, MI: ICE Illegally Searched Home, Failed to Provide Proper Medical Care to Pregnant Woman

On March 23, 2011, (b)(6) returned to his home to find ICE agents outside. They asked for his brother, and (b)(6) told him that he did not live with him. The agents asked to perform a search, and (b)(6) denied them permission asked to see a warrant. The agents only showed (b)(6) a badge, and (b)(6) reiterated that they did not have permission to enter his home. They entered anyway, and found his wife, (b)(6) who was six months pregnant at the time. ICE detained (b)(6) separating her from her husband and three U.S. citizen children. When (b)(6) came to the (b)(6)

(b)(6) ICE facility to bring his wife her medication, ICE agents refused to give (b)(6) the medicine. (b)(6) was also denied appropriate access to doctors and nutritious food while in immigration jail.

Non Responsive

Detroit, MI: ICE Agent Used Child as Bait

On April 4, 2011, 15 year-old (b)(6) was outside his home when a law enforcement officer approached him. The officer told the boy that he was with the Detroit Police Department and needed to speak to his father about a traffic ticket. The agent asked (b)(6) to get his father to discuss the matter. (b)(6) complied, and asked his father to come out to speak with the agents. As soon as he exited the home, (b)(6) Father, (b)(6) was immediately detained and arrested. (b)(6) noticed at this point that the officer had a badge that said "ICE." (b)(6) was shoved inside the home by the officer and denied the ability to translate for his father. ICE then demanded that (b)(6) bring his mother outside so they could arrest her. He refused to do so, and ICE left with (b)(6) father after making numerous threats.

Non Responsive

Wixom, MI: ICE Illegally Searched Home, Interrogated U.S. Citizen

On April 7, 2011, ICE agents detained (b)(6) outside his home. Although he did not give the officers consent to enter the house, they did so anyway. There they found U.S. citizen (b)(6) who was sleeping. (b)(6) asked what they were doing there and whether they had a warrant. Officers did not show (b)(6) a warrant, but instead demanded to see his identification. Officers left, with (b)(6) in custody, after (b)(6) claimed he was a US Citizen.

February, 2011, Grand Rapids: ICE Arrests and Assaults USC and LPR

(This case is currently the subject of a Freedom of Information Act request by the American Civil Liberties Union – Michigan)

In February, (b)(6) who has lived in the United States for almost 22 years, and her son, (b)(6) a college student at Grand Rapids Community College who was born in the U.S., drove to the home of relatives to allow their 6-year-old cousin to play with (b)(6) new puppy. As they pulled the car into the driveway, unidentified ICE agents ran toward them. An agent pointed a gun at (b)(6) and ordered him to show ID. Both (b)(6)

produced their valid driver's license and ICE agents demanded that they get out of the car.

(b)(6) was handcuffed and escorted to the back of the car where an agent held a gun to her back and repeatedly banged her head into the trunk of the car yelling at her to admit she was (b)(6) screamed out in pain and fear. (b)(6) was handcuffed, and both (b)(6) were escorted into an apartment where they were interrogated.

Again, thank you for your support and concern. We trust that you will bring these issues to the attention of the appropriate officials within DHS. If you have any questions, I can be reached at (313) (b)(6)

Sincerely,

(b)(6)

Interational Union, UAW

CE:

(b)(6)

(b)(6)

c:

(b)(6)

From: (b)(6)
To: CRCL
Subject: FW: Task Request: S1 Correspondence UAW (b)(6) re: Alleged CBP, ICE Civil Rights Violations (WF #915306) - DUE 7/28
Date: Tuesday, July 26, 2011, 3:25:35 PM
Attachments: 7-13-2011 (b)(6) UAW letter to DHS re ICE and CBP in Detroit.pdf
7-13-2011 UAW letter to DHS re ICE and CBP in Detroit (marked with CRCL notes from JICMS research 7-21-2011).pdf
Detroit AIR Allegations and Findings ICE ERO 07.08.11.docx

From: (b)(6)
Sent: Tuesday, July 26, 2011, 3:23 PM
To: (b)(6)
Subject: FW: Task Request: S1 Correspondence UAW (b)(6) re: Alleged CBP, ICE Civil Rights Violations (WF #915306) - DUE 7/28

Please log in the UAW letter to S1 (assigned as a tasker to CRCL for component response) as a new Contact. It deals with ICE and CBP operations in the Detroit, Michigan area. Issues include profiling and conditions of detention.

Compliance is considering how to handle the complaints raised in the letter. (b)(5)

(b)(5)

(b)(5) I'll keep you posted.

Non Responsive

Attached FYI are the following:

- UAW's 7/13/2011 letter to S1 regarding alleged civil rights violations by ICE and CBP in the Detroit area
- the same UAW 7/13/2011 letter, including (b)(6),(b)(7)(C) handwritten notes (b)(5)

(b)(5)

- ICE ERO document setting forth Alliance for Immigrant Rights and Reform Michigan (AIR)'s allegations and ICE OPR findings. ... (This was sent separately to Margo by ICE. I'll forward you an email forwarding that)

The allegations were reported to ICE OPR and DHS OIG in a letter from Rep. John Conyers in April 2011. (b)(5)

(b)(5),(b)(6),(b)(7)(C)

Thanks,

(b)(6)

From: Blumberg, Jeffrey
Sent: Friday, July 22, 2011, 9:47 AM
To: (b)(6)

Subject: FW: Task Request: S1 Correspondence UAW/(b)(6) re: Alleged CBP, ICE Civil Rights Violations (WF #915306) - DUE 7/28

From: (b)(6) [mailto:(b)(6)@dhs.gov] **On Behalf Of** CRCL Exec Sec
Sent: Monday, July 18, 2011 1:05 PM
To: Blumberg, Jeffrey; (b)(6) Kessler, Tamara; Gersten, David
Subject: Task Request: S1 Correspondence UAW/(b)(6) re: Alleged CBP, ICE Civil Rights Violations (WF #915306) - DUE 7/28

Subject: S1 Correspondence UAW/(b)(6) re: Alleged CBP, ICE Civil Rights Violations (WF #915306) - DUE 7/28

Due Date: Thursday, July 28, 2011

Status: Not Started

Percent Complete: 0%

Total Work: 0 hours

Actual Work: 0 hours

Owner: 'Jeffrey.Blumberg@dhs.gov'; (b)(6)
'Kessler, Tamara'; Gersten, David

Lead: Compliance
Cc: Tamara, Margo

(b)(6)

-----Original Message-----

From: (b)(6) [mailto:(b)(6)@dhs.gov]
Sent: Monday, July 18, 2011 12:16 PM
To: CRCL Exec Sec
Subject: Workflow Routing Alert (Contact 915306) (Intranet Quorum IMA003075127)

User (b)(6) has queued the following Workflow for (b)(6) People ID #7361778, to you and others with the Routing Note:

CRCL: Please have your Component Head reply direct and cc ESEC by 8/1/2011. Thank you.

<https://IQ.dhs.gov/iq/workflowhome.aspx?showfolder=workflow&showcontent=ID915306&iAccount=IQ>

From: (b)(6)
To: CRCL
Subject: FW: UAW letter alleging CR violations
Date: Tuesday, July 26, 2011, 3:28:36 PM
Attachments: Detroit AIR Allegations and Findings 07.08.11.docx

Yesterday I received the email thread below with attachment within Compliance as background info for the UAW letter re ICE and CBP.

Please log this in as supplemental to that UAW Contact. CRCL does not have the ICE OPR ROIs on the matters described in the attachment.

Thanks,

(b)(6)
202-357-(b)(6)
(b)(6)@hq.dhs.gov

From: (b)(6),(b)(7)(C)@dhs.gov]
Sent: Monday, July 18, 2011 12:20 PM
To: Schlanger, Margo; (b)(6),(b)(7)(C)
Subject: RE: UAW letter alleging CR violations

Hi Margo – I believe (b)(6),(b)(7)(C) is on AL this week. As I mentioned last week we are set to respond back to the Detroit NGOs on the Hope Academy incident and several other allegations – many of which are in the letter. Here is the OPR/ERO review of those incidents – the attached document will be serving as our TP when (b)(6),(b)(7)(C) I do the VTC NGO meeting this Friday 7/22. (b)(5)

(b)(6),(b)(7)(C)
Senior Public Engagement Officer
Office of State, Local and Tribal Coordination
U.S. Immigration and Customs Enforcement
202 (b)(6),(b)(7)(C) - Direct
202 (b)(6),(b)(7)(C) - BlackBerry
202 (b)(6),(b)(7)(C) - Cell

General Inquiries: ICEPublicEngagement@dhs.gov
Personal E-mail: (b)(6),(b)(7)(C)@dhs.gov

From: Schlanger, Margo [mailto:Margo.Schlanger@dhs.gov]
Sent: Monday, July 18, 2011 12:13 PM
To: (b)(6),(b)(7)(C)
Subject: FW: UAW letter alleging CR violations

Hey (b)(6),(b)(7)(C)

This letter has just been tasked to CRCL to respond. (b)(5)

(b)(5)

Thanks,

Margo

Margo Schlanger
Officer for Civil Rights and Civil Liberties
U.S. Department of Homeland Security
202-357- (b)(6)
(b)(6)@dhs.gov
<http://www.dhs.gov/crcl>



Homeland
Security

From: (b)(6)
To: [CRCL](#)
Subject: FW: relating to UAW letter
Date: Tuesday, July 26, 2011 3:24:54 PM
Attachments: [Conyers Letter.pdf](#)

Rep. Conyers letter -- This doc should be considered supplemental background information to the UAW letter.

(b)(6), (b)(7)(C) found this copy in JICMS yesterday. Some of the allegations involving ICE raised in the attachment were also raised in the UAW's letter.

Thanks,

(b)(6)
202-357-(b)(6)
(b)(6)@hq.dhs.gov

From: (b)(6)
Sent: Monday, July 25, 2011 2:27 PM
To: (b)(6)
Subject:

FYI -

(b)(6)
Deputy Director Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

Tel (202) 357-(b)(6)

This message may contain attorney-client communications, attorney work product, and agency deliberative communications, all of which may be privileged and not subject to disclosure outside the agency or to the public. Please consult with the Department of Homeland Security, Office of General Counsel before disclosing any information contained in this email.



Homeland
Security

July 29, 2011

(b)(6)

International Union
United Automobile, Aerospace & Agricultural Implement Workers of America
8000 East Jefferson Avenue
Detroit, Michigan 48214

Dear (b)(6)

Thank you for your July 13, 2011 letter to Secretary of Homeland Security Janet Napolitano, concerning a large number of alleged civil rights violations, in Michigan and Ohio, by U.S. Immigration and Customs Enforcement (ICE) and U.S. Customs and Border Protection (CBP) personnel. The Secretary has asked me to respond...

Under 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, the DHS Office for Civil Rights and Civil Liberties (CRCL) reviews and assesses information concerning abuses of civil rights, civil liberties, and profiling on the basis of race, ethnicity, or religion, by employees and officials of the Department of Homeland Security. For additional information about CRCL's roles and responsibilities, please visit our website at <http://www.dhs.gov/crcl>.

As you know, a number of the incidents you mention had already been brought to DHS's attention, and ICE's Office of Professional Responsibility has, in fact, just completed its inquiry into the existence of personnel misconduct for several of them; CRCL will be reviewing ICE's investigative reports and considering whether the incidents in question suggest the need for any changes to policy or policy implementation. For others, your letter provides the first information CRCL has received about the allegations. We are, accordingly, reviewing the issues raised...

A member of my staff will contact you once our review is complete. If you have additional information you wish to send to us, please submit the information by e-mail to crcl@dhs.gov, by facsimile to 202-401-4708, or by standard mail to the following address:

..... Department of Homeland Security
..... Office for Civil Rights and Civil Liberties
..... Compliance Branch
..... 245 Murray Lane, SW
..... Building 410, Mail Stop 0190
..... Washington, DC 20528

Thank you again for your letter. Communications like yours provide essential assistance in CRCL's role of supporting the Department's mission to secure the nation while preserving individual liberty, fairness, and equality under the law. Please do not hesitate to contact me if I can be of further assistance to you.

Sincerely,

A handwritten signature in blue ink that reads "Margo Schlanger". The signature is fluid and cursive, with the first name "Margo" and last name "Schlanger" clearly legible.

Margo Schlanger
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security



Homeland
Security

November 22, 2011

(b)(6)

International Union, UAW
8000 East Jefferson Avenue
Detroit, MI 48214

Re: Complaint No. 11-10-ICE-0287

(b)(6)

Dear (b)(6)

This letter is a follow-up to the letter the U.S. Department of Homeland Security's (DHS) Office for Civil Rights and Civil Liberties (CRCL) received from you on July 18, 2011, regarding DHS operations in the Detroit area. In particular, I am writing about the allegations in your letter related to (b)(6). Specifically, you alleged that agents of U.S. Immigrations and Customs Enforcement (ICE) entered the home of (b)(6) who is a U.S. citizen, with what they claimed was a warrant, handcuffed her, and detained her until the agents confirmed that she is a U.S. citizen. You alleged that ICE agents entered (b)(6) apartment without authorization and in search of a man she and her husband did not know, searched the apartment, arrested her husband, and pushed her husband hard enough against a wall during his arrest that her husband broke through the drywall. Finally, you alleged that ICE agents detained a relative of (b)(6) who is a U.S. citizen, outside (b)(6) home, entered the home without authorization where they encountered (b)(6) demanded to see (b)(6) identification, and left only after learning he is a U.S. citizen.

In a letter sent to you on July 29, 2011, CRCL informed you that, pursuant to 6 U.S.C. § 345 and 42 U.S.C. § 2000ee-1, we would review the information you submitted, as well as any information available from ICE about its inquiries into these matters, and determine whether the incidents suggest the need for any changes to policy or policy implementation. ICE's Office of Professional Responsibility (OPR) investigated each of these incidents and forwarded its Reports of Investigation (ROIs) to CRCL. As part of its investigations, ICE OPR interviewed witnesses and reviewed documents and information related to the incidents. CRCL received the conclusions contained in the final ROIs and concurred in the findings. The ICE ROIs reached the conclusions described below.

Regarding the allegations relating to (b)(6) OPR made several attempts through her attorney to contact (b)(6) and schedule an interview but ultimately was not successful. Through other investigative steps, ICE determined that its agents were not involved in the incident described in your letter and referred the matter to the Office of the Inspector General at the U.S. Department of Justice for its review. Regarding the allegations relating to (b)(6) the evidence gathered by OPR did not substantiate the allegations against the ICE agents. Finally, regarding the allegations relating to (b)(6) the evidence gathered by OPR did not substantiate the allegations against the ICE agents, and OPR learned that (b)(6) did not have any complaint with the behavior of the agents.

Accordingly, based on our review of the facts and circumstances presented in this matter, we have concluded that your concerns have been addressed and we are closing the complaint that contains these three allegations. Nevertheless, CRCL has a separate investigation open that is examining ICE's policies regarding agents obtaining consent to conduct a search. As we complete the other investigation, we will take account of these three incidents and incorporate information about them as appropriate when we formulate our report and recommendations to ICE about any issues we find in that investigation. Also, please note that CRCL will still be in contact with you about the remaining unresolved allegations included in your letter.

We appreciate your bringing these matters to our attention. Inquiries like yours help DHS meet its obligation to protect civil rights and civil liberties. If you have additional information or allegations regarding inappropriate treatment by DHS officials, please do not hesitate to provide it.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Jeffrey S. Blumberg', with a stylized, flowing script.

Jeffrey S. Blumberg
Director, Compliance Branch
Office for Civil Rights and Civil Liberties
U.S. Department of Homeland Security

COMPLAINT CLOSURE RECOMMENDATION

TO: Tamara J. Kessler, Deputy Officer for Programs and Compliance
FROM: (b)(6) Senior Policy Advisor, Compliance Branch
DATE: November 22, 2011
RE: Complaint No. 11-10-ICE-0287, UAW
(b)(6)

Recommendation:

(b)(5)

Complaint Synopsis:

CRCL received a letter on July 18, 2011, from (b)(6) International Union, UAW, containing numerous allegations relating to DHS operations in the Detroit area. This particular CRCL complaint includes allegations about three separate incidents involving (b)(6)

Regarding (b)(6) who is a U.S. citizen, the letter alleges that ICE agents entered her home in Pontiac, Michigan, with what they claimed was a warrant, handcuffed her, and detained and questioned her in her own home until the agents confirmed that she is a U.S. citizen. Regarding (b)(6) the letter alleges that ICE agents entered her apartment in Cincinnati, Ohio, without authorization and in search of a man she and her husband did not know, searched the apartment, arrested her husband, and pushed her husband hard enough against a wall during his arrest that her husband broke through the drywall. Regarding (b)(6) who is a U.S. citizen, the letter alleges that ICE agents detained his wife's cousin, (b)(6) outside his home in Wixom, Michigan, entered the home without authorization where they encountered (b)(6) demanded to see (b)(6) identification, and left only after learning he is a U.S. citizen.

Suggested Closure Method(s):

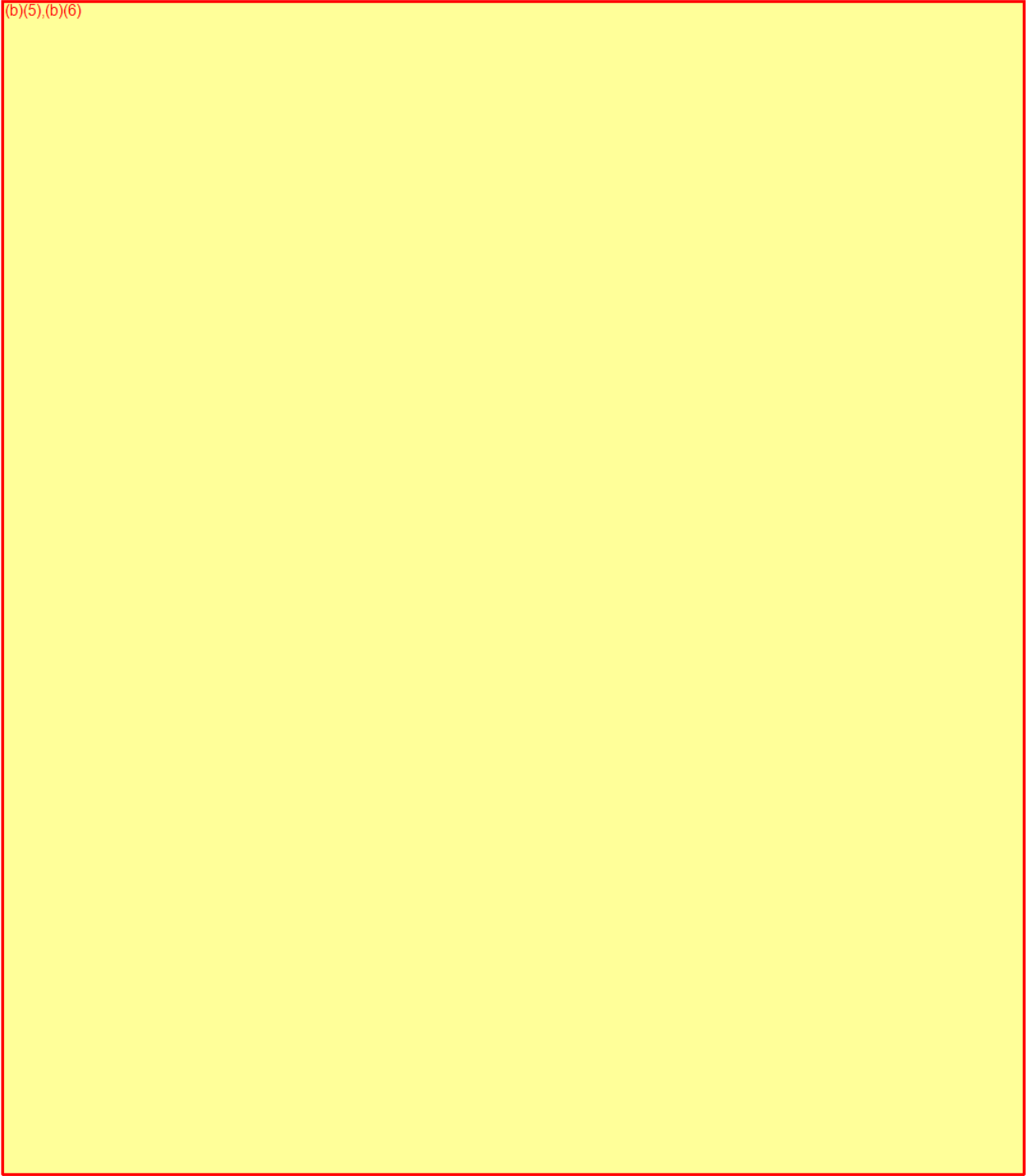
(b)(5)

Explanation (Attach any relevant information used in making the recommendation):

CRCL grouped these three allegations together into one complaint. By the time CRCL opened the complaint, ICE had already been notified of the allegations and ICE OPR had conducted an investigation of each. ICE OPR's conclusions were as follows:

Protected by Deliberative Process Privilege

(b)(5),(b)(6)



Conclusion:

ICE OPR conducted sufficient investigations into the three incidents consolidated in this complaint. OPR's conclusions were adequately supported by the evidence gathered, and there

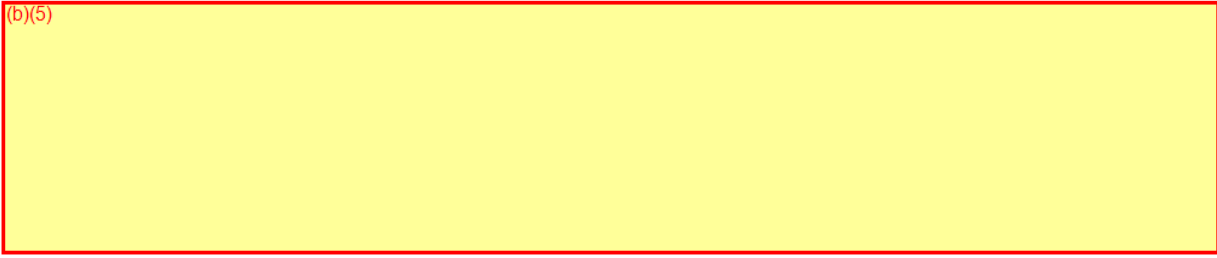
Protected by Deliberative Process Privilege

2

was no clear indication of any policy concerns that would warrant recommendations by CRCL. Nevertheless, CRCL has a separate complaint open that is looking at ICE's policies regarding agents obtaining consent to conduct a search, where the information from this complaint may be relevant and provide support for CRCL's recommendations in that matter.

Recommendation:

(b)(5)



Recommendation Accepted _____

Not Accepted: _____



Further Action Required:

DHS/TSA Civil Rights

DHS Complaint History Listing

DHS Matters: Contact-DHS-11-1089 11-10-ICE-0287 (b)(6)

Data Object	Date	Event	Field	New Value	Tracking Id	User	Reason
DhsComplaint	2011-08-23 12:13	Update	Executive Summary	Contact-DHS-11-1034 is the July 13, 2011 letter from (b)(6) (b)(6) International Union, United Automobile, Aerospace & Agricultural Implement Workers of America - UAW, to Secretary Janet Napolitano, regarding alleged civil rights violatio	7865	(b)(6)	User Change
DhsComplaint	2011-08-23 12:13	Update	Summary	KEYWORD: ICE Warrant Contact-DHS-11-1034 is the July 13, 2011 letter from (b)(6) (b)(6) International Union, United Automobile, Aerospace & Agricultural Implement Workers of America - UAW, to Secretary Janet Napolitano, regarding alleged	7865	(b)(6)	User Change
DhsComplaint	2011-08-23 12:00	Create	Component Referenced	ICE	7865	(b)(6)	User Change
DhsComplaint	2011-08-23 12:00	Create	Summary	KEYWORD: ICE Warrant Contact-DHS-11-1034 is the July 13, 2011 letter from (b)(6) (b)(6) International Union, United Automobile, Aerospace & Agricultural Implement Workers of America - UAW, to Secretary Janet Napolitano, regarding alleged	7865	(b)(6)	User Change
DhsComplaint	2011-08-23 12:00	Create	Executive Summary	Contact-DHS-11-1034 is the July 13, 2011 letter from (b)(6) (b)(6) International Union, United Automobile, Aerospace & Agricultural Implement Workers of America -	7865	(b)(6)	User Change